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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/001,643	
	Filing Date	December 31, 1997	
	First Named Inventor	Albert, Russ L.	
	Group Art Unit	2176	
	Examiner Name	Cong Lac T. Huynh	
Total Number of Pages in This Submission	1	Attorney Docket Number	020366-043100

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ENCLOSURES (check all that apply)		
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Firm and Individual name	Townsend and Townsend and Crew LLP Irvin E. Branch Reg. No. 42,358
Signature	
Date	October 30, 2002

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By: Aurora Lowell
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Attorney Docket No.: 20366-043100

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE
REPORT WRITER AND CUSTOMER
DATA MANAGEMENT SYSTEM

Examiner: Cong Lac T. Huynh

Art Unit: 2176

AMENDMENT

Assistant Commissioner for Patents
U.S. Patent and Trademark Office
Washington, D.C. 20231

Sir:

In response to the Office Action mailed October 4, 2002, please enter the following remarks.

REMARKS

Claims 1-12 were pending in this application. No claims have been amended, canceled, or added. Hence, claims 1-12 remain pending. Reconsideration of the subject application is respectfully requested.